ATLANTIC CAPE COMMUNITY COLLEGE

FACILITIES AND SERVICES SATISFACTION QUESTIONNAIRE

RESULTS FOR MAYS LANDING 2007-2008
INTRODUCTION

Every year, students are asked to fill out a Facilities and Services Questionnaire. The results are then broken down by main campus. For 2007-2008 academic year, 436 students responded to the survey. 269 students stated that their main campus was Mays Landing.

If you have any questions or comments, please contact Institutional Research, Planning and Assessment.
1. Please indicate your PRIMARY campus

- Mays Landing Campus: 61.7%
- Cape May Campus: 16.3%
- Atlantic City Campus: 8.9%
- East Campus: 0.0%
- On-line: 13.1%

Mays Landing Facilities and Services Questionnaire: 269 Students Responded
2. What is your primary affiliation with ACCC?

- **Degree Seeking**: 68.8%
- **Self Improvement/Intellectual Growth**: 2.2%
- **Take course(s) while attending other College**: 0.7%
- **Take course(s) & Transfer to other College**: 22.3%
- **Take course(s) to Develop/Improve Job Skills**: 0.4%
- **Professional Series**: 2.6%
- **Other (please specify)**: 1.1%
- **Other (please specify)**: 1.9%
STUDENT DEMOGRAPHICS

3. Currently, are you a full-time or part-time student?

- Full-time: 54.6%
- Part-time: 42.0%
- Other (please specify): 1.5%
- No Response: 1.9%
4. What is your gender?

- Male: 21.6%
- Female: 76.6%
- No Response: 1.9%
5. What is your age?

- 18 or under: 6.3%
- 19-20: 20.4%
- 21-25: 24.9%
- 26-35: 21.9%
- 36-40: 7.4%
- Over 40: 17.1%
- No Response: 1.9%

Mays Landing Facilities and Services Questionnaire: 269 Students Responded
6. How many days a week are you on-site at your PRIMARY campus?

- Never (I take online courses): 3.3%
- Once a Week: 9.7%
- Twice a Week: 37.2%
- Three Times a Week: 19.0%
- Four or More Times a Week: 29.0%
- No Response: 1.9%

Mays Landing Facilities and Services Questionnaire: 269 Students Responded
7. On average, how far is your ONE-WAY commute to your PRIMARY campus?

- None (I take on-line courses): 2.6%
- 0 - 5 miles (approx. 10 minutes): 10.8%
- 6 - 10 miles (approx. 15 minutes): 19.0%
- 11 - 15 miles (approx. 20 minutes): 29.0%
- 16 - 20 miles (approx. 25 minutes): 19.3%
- Over 20 miles (approx. 30 minutes or more): 17.5%
- No Response: 1.9%
8. Please tell us how satisfied you are with COURSE OFFERINGS at your PRIMARY campus?

![Chart showing satisfaction levels for variety of courses offered and times courses offered.]

Mays Landing Facilities and Services Questionnaire: 269 Students Responded
9. Please tell us how satisfied you are with STUDENT Services offered at your PRIMARY campus.
10. Please tell us how satisfied you are with the following Services at your PRIMARY campus. (e.g. hours of operation, services offered, etc.)

- Cafeteria Services
- Vending Services
- Book Store Services
- Computer Labs
- Science Labs
- Security
- Student Health/Nurses Office

- No Response
- N/A
- Very Dissatisfied
- Dissatisfied
- Neutral
- Satisfied
- Very Satisfied

Mays Landing Facilities and Services Questionnaire: 269 Students Responded
11. Please tell us how satisfied you are with CLASSROOMS at your PRIMARY campus regarding:

- No Response
- N/A (never used the facility)
- Very Dissatisfied
- Dissatisfied
- Neutral
- Satisfied
- Very Satisfied

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12. Overall, how would you RATE the following FACILITIES at your PRIMARY campus? (e.g. lighting, size, temperature, accessibility, functionality, etc.)

- No Response
- N/A (never used the facility)
- Poor
- Below Average
- Average
- Above Average
- Excellent

Mays Landing Facilities and Services Questionnaire: 269 Students Responded
13. If a full-service health/fitness facility was available at the Mays Landing Campus, would you use the facility?

- Yes: 61.3%
- No: 9.3%
- Not Sure: 17.8%
- No Response: 11.5%

Mays Landing Facilities and Services Questionnaire: 269 Students Responded
14. How many days per week would you use the Mays Landing full-service health/fitness facility?

- None (I would not use the facility): 12.3%
- Occasionally: 11.2%
- Once a week: 3.7%
- Two to three times a week: 48.7%
- Four or more times a week: 12.6%
- No Response: 11.5%

Mays Landing Facilities and Services Questionnaire: 269 Students Responded
15. What fee would you expect to pay to use a full-service health/fitness facility on the Mays Landing campus?

- None (I would not use the facility if I have to pay a fee) - 35.7%
- Monthly fee comparable to private health/fitness clubs - 3.3%
- Discounted monthly fee comparable to private health/fitness (i.e. employee discount) - 22.3%
- Daily rate (e.g. $5 a visit) - 14.5%
- Other (please specify) - 12.6%
- No Response - 11.5%
OVERALL SATISFACTION

16. Overall, how would you rate your PRIMARY campus on:

- Interior Appearance
- Interior Cleanliness
- Exterior Appearance
- Exterior Cleanliness

No Response | Poor | Below Average | Average | Above Average | Excellent

- Interior Appearance: 50%
- Interior Cleanliness: 30%
- Exterior Appearance: 70%
- Exterior Cleanliness: 20%

Mays Landing Facilities and Services Questionnaire: 269 Students Responded