ATLANTIC CAPE COMMUNITY COLLEGE

FACILITIES AND SERVICES SATISFACTION QUESTIONNAIRE

RESULTS FOR CMCC 2007-2008
INTRODUCTION

Every year, students are asked to fill out a Facilities and Services Questionnaire. The results are then broken down by main campus. For 2007-2008 academic year, 436 students responded to the survey. 71 students stated that their main campus was Cape May.

If you have any questions or comments, please contact Institutional Research, Planning and Assessment.
1. Please indicate your PRIMARY campus

- On-line: 13.1%
- Mays Landing Campus: 61.7%
- East Campus: 0.0%
- Cape May Campus: 16.3%
- Atlantic City Campus: 8.9%

CMCC Facilities and Services Questionnaire: 71 Students Responded
STUDENT DEMOGRAPHICS

2. What is your primary affiliation with ACCC?

- **Degree Seeking**: 63.4%
- **Self Improvement/Intellectual Growth**: 1.4%
- **Take course(s) while attending other College**: 0.0%
- **Take course(s) & Transfer to other College**: 31.0%
- **Take course(s) to Develop/Improve Job Skills**: 1.4%
- **Professional Series**: 0.0%
- **Other (please specify)**: 0.0%
- **2.8%**

CMCC Facilities and Services Questionnaire: 71 Students Responded
3. Currently, are you a full-time or part-time student?

- Full-time: 39.4%
- Part-time: 57.7%
- Other (please specify): 0.0%
- No Response: 2.8%

CMCC Facilities and Services Questionnaire: 71 Students Responded
4. What is your gender?

- Male: 32.4%
- Female: 64.8%
- No Response: 2.8%

CMCC Facilities and Services Questionnaire: 71 Students Responded
5. What is your age?

- 18 or under: 7.0%
- 19-20: 25.4%
- 21-25: 23.9%
- 26-35: 19.7%
- 36-40: 5.6%
- Over 40: 15.5%
- No Response: 2.8%

CMCC Facilities and Services Questionnaire: 71 Students Responded
STUDENT DEMOGRAPHICS

6. How many days a week are you on-site at your PRIMARY campus?

- Never (I take on-line courses): 5.6%
- Once a Week: 8.5%
- Twice a Week: 47.9%
- Three Times a Week: 18.3%
- Four or More Times a Week: 16.9%
- No Response: 2.8%

CMCC Facilities and Services Questionnaire: 71 Students Responded
7. On average, how far is your ONE-WAY commute to your PRIMARY campus?

- None (I take on-line courses) 2.8%
- 0 - 5 miles (approx. 10 minutes) 12.7%
- 6 - 10 miles (approx. 15 minutes) 31.0%
- 11 - 15 miles (approx. 20 minutes) 39.4%
- 16 - 20 miles (approx. 25 minutes) 8.5%
- Over 20 miles (approx. 30 minutes or more) 2.8%
- No Response 2.8%
8. Please tell us how satisfied you are with COURSE OFFERINGS at your PRIMARY campus?

CMCC Facilities and Services Questionnaire: 71 Students Responded
9. Please tell us how satisfied you are with STUDENT Services offered at your PRIMARY campus.

CMCC Facilities and Services Questionnaire: 71 Students Responded
10. Please tell us how satisfied you are with the following Services at your PRIMARY campus. (e.g. hours of operation, services offered, etc.)

- Cafeteria Services
- Vending Services
- Book Store Services
- Computer Labs
- Science Labs
- Security
- Student Health/Nurses Office

CMCC Facilities and Services Questionnaire: 71 Students Responded
11. Please tell us how satisfied you are with CLASSROOMS at your PRIMARY campus regarding:

- No Response
- N/A (never used the facility)
- Very Dissatisfied
- Dissatisfied
- Neutral
- Satisfied
- Very Satisfied

CMCC Facilities and Services Questionnaire: 71 Students Responded
12. Overall, how would you RATE the following FACILITIES at your PRIMARY campus? (e.g. lighting, size, temperature, accessibility, functionality, etc.)
HEALTH/FITNESS FACILITY

13. If a full-service health/fitness facility was available at the Mays Landing Campus, would you use the facility??

- Yes: 18.3%
- No: 40.8%
- Not Sure: 29.6%
- No Response: 11.3%

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HEALTH/FITNESS FACILITY

14. How many days per week would you use the Mays Landing full-service health/fitness facility?

- None (I would not use the facility): 56.3%
- Occasionally: 12.7%
- Once a week: 4.2%
- Two to three time a week: 12.7%
- Four or more times a week: 2.8%
- No Response: 11.3%

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15. What fee would you expect to pay to use a full-service health/fitness facility on the Mays Landing campus?

- None (I would not use the facility if I have to pay a fee) - 64.8%
- Monthly fee comparable to private health/fitness clubs - 4.2%
- Discounted monthly fee comparable to private health/fitness (i.e. employee discount) - 5.6%
- Daily rate (e.g. $5 a visit) - 5.6%
- Other (please specify) - 8.5%
- No Response - 11.3%
OVERALL SATISFACTION

16. Overall, how would you rate your PRIMARY campus on:

- [ ] No Response
- [ ] Poor
- [ ] Below Average
- [ ] Average
- [ ] Above Average
- [ ] Excellent