Atlantic Cape Community College

Facilities and Services Satisfaction Questionnaire

Results for Faculty/Staff 2007-2008
Every year, faculty and staff are asked to fill out a Facilities and Services Questionnaire. For the 2007-2008 academic year, 172 Faculty and Staff responded to the survey.

If you have any questions or comments, please contact Institutional Research, Planning and Assessment.
1. Please indicate your PRIMARY campus

- Mays Landing Campus: 74.4%
- East Campus: 4.7%
- Cape May County Campus (CMCC): 4.7%
- Atlantic City (WACC): 15.7%
- Online (Faculty/Instructor): 0.6%
2. What is your primary affiliation with ACCC?

- Faculty/Instructor: 26.7%
- Counselor/Advisor: 3.5%
- Library: 3.5%
- Administrator (Dean, Director, etc.): 18.6%
- Clerical or Support Staff: 38.4%
- Information Technology: 3.5%
- Facilities: 2.3%
- Security: 0.6%
- Other (please specify): 1.2%
- No Response: 1.7%
3. Currently, are you a full-time or part-time employee?

- Full-time: 92.4%
- Part-time: 5.8%
- No Response: 1.7%
4. What is your gender?

- Male: 25.0%
- Female: 72.1%
- No Response: 2.9%
5. What is your age?

- 25 or under: 0.6%
- 26-30: 7.0%
- 31-35: 7.0%
- 36-45: 14.5%
- 46-55: 37.2%
- Over 55: 30.8%
- No Response: 2.9%
6. Approximately, how far is your ONE-WAY commute to your PRIMARY campus?
7. On average, how many days per week do you work at your PRIMARY campus?

- None (I teach on-line courses): 0.6%
- Once a week: 0.0%
- Two to three days a week: 5.8%
- Four days a week: 17.4%
- Five days a week: 72.7%
- More than five days a week: 1.7%
- No Response: 1.7%
8. Please tell us how satisfied you are with ADMINISTRATIVE Services at your PRIMARY campus

![Bar chart showing satisfaction levels for various services]
9. Please tell us how satisfied you are with COURSE OFFERINGS at your PRIMARY campus.

Variety of Courses Offered

No Response: 9.0%
N/A: 60%
Very Dissatisfied: 30%
Dissatisfied: 10%
Neutral: 0%
Satisfied: 40%
Very Satisfied: 0%

Times Courses Offered

No Response: 10.0%
N/A: 40%
Very Dissatisfied: 20%
Dissatisfied: 10%
Neutral: 0%
Satisfied: 30%
Very Satisfied: 0%
10. Please tell us how satisfied you are with STUDENT Services offered at your PRIMARY campus.
11. Please tell us how satisfied you are with the following Services at your PRIMARY campus. (e.g. hours of operation, variety of services)

<table>
<thead>
<tr>
<th>Service</th>
<th>Very Satisfied</th>
<th>Satisfied</th>
<th>Neutral</th>
<th>Dissatisfied</th>
<th>Very Dissatisfied</th>
<th>N/A</th>
<th>No Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cafeteria Services</td>
<td>40%</td>
<td>50%</td>
<td>10%</td>
<td>0%</td>
<td>0%</td>
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<tr>
<td>Vending Services</td>
<td>40%</td>
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<td>10%</td>
<td>0%</td>
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<tr>
<td>Book Store Services</td>
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<td>10%</td>
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<tr>
<td>Computer Labs</td>
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<td>10%</td>
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<tr>
<td>Security</td>
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<tr>
<td>Health/Nurses Office</td>
<td>40%</td>
<td>50%</td>
<td>10%</td>
<td>0%</td>
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</tr>
</tbody>
</table>
OFFICE WORK SPACE

12. Please tell us how satisfied you are with your OFFICE/WORK space at your PRIMARY campus.

[Diagram showing satisfaction levels for Size, Temperature, Equipment, Lighting, Supply Availability, Technical Support, Cleanliness]
13. Please tell us how satisfied you are with CLASSROOMS at your PRIMARY campus.
14. Overall, how would you RATE the following FACILITIES at your PRIMARY campus. (e.g. lighting, size, temperature, accessibility, function)
15. If a full-service health/fitness facility was available at the Mays Landing Campus, would you use the facility?

- Yes: 50.6%
- No: 15.1%
- Not Sure: 21.5%
- No Response: 12.8%

Faculty/Staff Facilities and Services Questionnaire: 172 Responded
16. How many days per week would you use the Mays Landing full-service health/fitness facility?

- Four or more times a week: 9.9%
- Two to three time a week: 44.8%
- Once a week: 6.4%
- Occasionally: 7.6%
- None (I would not use the facility): 18.6%
- No Response: 12.8%
17. What fee would you expect to pay to use a full-service health/fitness facility on the Mays Landing campus?

- Daily rate (e.g. $5 a visit): 9.9%
- Discounted monthly fee comparable to private health/fitness clubs (i.e. employee discount): 29.1%
- Monthly fee comparable to private health/fitness clubs: 1.2%
- None (I would not use the facility if I have to pay a fee): 39.0%
- Other (please specify): 8.1%
- No Response: 12.8%

Faculty/Staff Facilities and Services Questionnaire: 172 Responded
OVERALL SATISFACTION

18. Overall, how would you rate your PRIMARY campus on the following:

- Interior Appearance
- Interior Cleanliness
- Exterior Appearance
- Exterior Cleanliness

[Bar chart showing the distribution of responses for each category, with the categories labeled: No Response, Poor, Below Average, Average, Above Average, Excellent.]