ATLANTIC CAPE COMMUNITY COLLEGE

Facilities and Services Satisfaction Questionnaire

Results for WACC

2008-2009
INTRODUCTION

Every year, students are asked to fill out a Facilities and Services Questionnaire. The results are then broken down by main campus. For 2008-2009 academic year, 349 students responded to the survey. 55 students stated that their main campus was WACC.

If you have any questions or comments, please contact Institutional Research, Planning and Assessment.
1. Please indicate your PRIMARY campus

- Mays Landing Campus: 57.9%
- Cape May Campus: 16.0%
- Atlantic City Campus: 15.8%
- On-line: 10.3%
- East Campus: 0.0%

WACC Facilities and Services Questionnaire: 55 Students Responded
2. What is your primary affiliation with ACCC?

- **Degree Seeking**: 38.2%
- **Self Improvement/Intellectual Growth**: 3.6%
- **Take course(s) while attending other College**: 3.6%
- **Take course(s) & Transfer to other College**: 20.0%
- **Take course(s) to Develop/Improve Job Skills**: 7.3%
- **Professional Series**: 3.6%
- **Other (please specify)**: 0.0%
- **No Response**: 23.6%

*WACC Facilities and Services Questionnaire: 55 Students Responded*
3. Currently, are you a full-time or part-time student?

- Part-time: 30.9%
- Full-time: 40.0%
- No Response: 23.6%
- Other (please specify): 5.5%
4. What is your gender?

- Male
- Female
- No Response

WACC Facilities and Services Questionnaire: 55 Students Responded
5. What is your age?

- 18 or under: 12.7%
- 19-20: 16.4%
- 21-25: 20.0%
- 26-35: 14.5%
- 36-40: 1.8%
- Over 40: 10.9%
- No Response: 23.6%

WACC Facilities and Services Questionnaire: 55 Students Responded
6. How many days a week are you on-site at your PRIMARY campus?

- Never (I take on-line courses): 10.9%
- Once a Week: 5.5%
- Twice a Week: 21.8%
- Three Times a Week: 9.1%
- Four or More Times a Week: 29.1%
- No Response: 23.6%
7. On average, how far is your ONE-WAY commute to your PRIMARY campus?

- None (I take on-line courses): 3.6%
- 0 - 5 miles (approx. 10 minutes): 14.5%
- 6 - 10 miles (approx. 15 minutes): 21.8%
- 11 - 15 miles (approx. 20 minutes): 18.2%
- 16 - 20 miles (approx. 25 minutes): 7.3%
- Over 20 miles (approx. 30 minutes or more): 10.9%
- No Response: 23.6%

WACC Facilities and Services Questionnaire: 55 Students Responded
8. Please tell us how satisfied you are with COURSE OFFERINGS at your PRIMARY campus?
9. Please tell us how satisfied you are with STUDENT Services offered at your PRIMARY campus.

WACC Facilities and Services Questionnaire: 55 Students Responded
10. Please tell us how satisfied you are with following Services at your PRIMARY campus. (e.g. hours of operation, services offered, etc.)
11. Please tell us how satisfied you are with CLASSROOMS at your PRIMARY campus regarding:

- Size
- Temperature
- Equipment
- Lighting
- Supply Availability (e.g. chalk)
- Technical Support

[Bar chart showing satisfaction levels for each category]
12. Overall, how would you RATE the following FACILITIES at your PRIMARY campus? (e.g. lighting, size, temperature, accessibility, functionality, etc.)

- Administrative Offices (e.g. Student Services, Testing)
- Classrooms
- Library
- Science Labs
- Computer Labs
- Restrooms
- Gymnasium
- Cafeteria
- Parking
- Grounds (e.g. sidewalks, outdoor seating, etc.)

WACC Facilities and Services Questionnaire: 55 Students Responded
13. If a full-service health/fitness facility was available at the Mays Landing Campus, would you use the facility??
14. How many days per week would you use the Mays Landing full-service health/fitness facility?

- None (I would not use the facility): 18.2%
- Occasionally: 12.7%
- Once a week: 3.6%
- Two to three times a week: 12.7%
- Four or more times a week: 5.5%
- No Response: 47.3%

WACC Facilities and Services Questionnaire: 55 Students Responded
15. What fee would you expect to pay to use a full-service health/fitness facility on the Mays Landing campus?

- None (I would not use the facility if I have to pay a fee) - 27.3%
- Monthly fee comparable to private health/fitness clubs - 1.8%
- Discounted monthly fee comparable to private health/fitness (i.e. employee discount) - 7.3%
- Daily rate (e.g. $5 a visit) - 14.5%
- Other (please specify) - 1.8%
- No Response - 47.3%
16. Overall, how would you rate your PRIMARY campus on:

- Interior Appearance
- Interior Cleanliness
- Exterior Appearance
- Exterior Cleanliness

No Response: 50% 60% 70% 80% 90% 100%
Poor: 0% 10% 20% 30% 40% 50%
Below Average: 0% 10% 20% 30% 40% 50%
Average: 50% 60% 70% 80% 90% 100%
Above Average: 50% 60% 70% 80% 90% 100%
Excellent: 50% 60% 70% 80% 90% 100%

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