Atlantic Cape Community College

Student Satisfaction Graduation Questionnaire Results 2006-2007
Every year, graduating students are asked to participate in a satisfaction survey. For the students applying for graduation in 2006-2007 academic year, 539 students responded to the survey.

If you have any questions or comments, please contact Institutional Research, Planning and Assessment.
A.1. When do you expect to graduate? Semester?

- Fall: 33.01%
- Spring: 62.00%
- Summer: 4.99%
A.2. When do you expect to graduate? Year?

- 2007: 63.27%
- 2006: 36.73%

Student Satisfaction Graduation Questionnaire: 539 Students Responded
B.1. What is your degree?

- A.A. 29.01%
- A.S. 50.87%
- A.A.S. 18.38%
- Others 1.74%

Percent of Students

Student Satisfaction Graduation Questionnaire: 539 Students Responded
B.2. What is your major?

Student Satisfaction Graduation Questionnaire: 539 Students Responded
1. How satisfied are you with the quality of education you received at ACCC?

- Very Satisfied: 45.44%
- Satisfied: 49.91%
- Neutral: 2.42%
- Dissatisfied: 0.93%
- Very Dissatisfied: 1.30%
- No Response: 0.00%

Student Satisfaction Graduation Questionnaire: 539 Students Responded
2. Overall, how satisfied were you with your professors’ knowledge of the subject material?

- Very Satisfied: 47.86%
- Satisfied: 49.16%
- Neutral: 0.93%
- Dissatisfied: 0.74%
- Very Dissatisfied: 1.30%
- No Response: 0.00%

Percent of Students
3. Overall, how satisfied were you with your professors’ preparation for classes?

- Very Satisfied: 46.17%
- Satisfied: 48.97%
- Neutral: 2.06%
- Dissatisfied: 0.56%
- Very Dissatisfied: 2.24%
- No Response: 0.00%

Student Satisfaction Graduation Questionnaire: 539 Students Responded
GENERAL SATISFACTION

4. Were the courses offered at convenient times?

- Yes: 90.35%
- No: 9.09%
- No Response: 0.56%
5. Were the courses offered at convenient locations?

Yes: 91.84%
No: 7.05%
No Response: 1.11%
6.1. Did you seek Advising Services? If yes, how satisfied were you with the services?

- Very Satisfied: 30
- Satisfied: 40
- Neutral: 3
- Dissatisfied: 5
- Very Dissatisfied: 2
- No Response/Did Not Seek: 20

Percent of Students Seeking Advising Services

Student Satisfaction Graduation Questionnaire: 539 Students Responded
6.2. Did you seek Career Services? If yes, how satisfied were you with the services?

- Very Satisfied: 13
- Satisfied: 21
- Neutral: 3
- Dissatisfied: 2
- Very Dissatisfied: 1
- No Response/Did Not Seek: 60

Percent of Students

Student Satisfaction Graduation Questionnaire: 539 Students Responded
6.3. Did you seek Counseling Services? If yes, how satisfied were you with the services?

- Very Satisfied: 17
- Satisfied: 21
- Neutral: 1
- Dissatisfied: 4
- Very Dissatisfied: 1
- No Response/Did Not Seek: 56

Percent of Students
6.4. Did you seek Co-Op Services? If yes, how satisfied were you with the services?

- Very Satisfied: 5
- Satisfied: 9
- Neutral: 2
- Dissatisfied: 1
- Very Dissatisfied: 1
- No Response/Did Not Seek: 83
6.5. Did you seek Special Services? If yes, how satisfied were you with the services?

- Very Satisfied: 3
- Satisfied: 6
- Neutral: 2
- Dissatisfied: 0
- Very Dissatisfied: 1
- No Response/Did Not Seek: 88

Percent of Students

Student Satisfaction Graduation Questionnaire: 539 Students Responded
7. Do you have internet access from home?

- Yes: 93
- No: 4
- No Response: 3

Student Satisfaction Graduation Questionnaire: 539 Students Responded
OTHER RESOURCES

8. Did you use library resources on-line from your home computer?

- Yes: 67 students
- No: 30 students
- No Response: 2 students

Percent of Students: 0 10 20 30 40 50 60 70 80 90 100

Student Satisfaction Graduation Questionnaire: 539 Students Responded
9. Did you use library resources on campus?

![Bar chart showing the response to the question:]

- **Yes**: 80 students
- **No**: 17 students
- **No Response**: 3 students

Percent of Students at various levels along the y-axis.
OTHER RESOURCES

10. If library resources were used, did they satisfy your research needs?

<table>
<thead>
<tr>
<th>Yes</th>
<th>No</th>
<th>No Response/NA</th>
</tr>
</thead>
<tbody>
<tr>
<td>77</td>
<td>2</td>
<td>21</td>
</tr>
</tbody>
</table>

Student Satisfaction Graduation Questionnaire: 539 Students Responded
11. Did you need to use tutoring services while at ACCC?

- Yes: 36
- No: 59
- No Response: 5

Percent of Students
OTHER RESOURCES

12. Was a tutor available when you needed one?

- Yes: 28 students
- No: 7 students
- No Response: 65 students

Percent of Students

Student Satisfaction Graduation Questionnaire: 539 Students Responded
13. Was/were the tutor(s) able to help you understand the course content?

- Yes: 27 students
- No: 5 students
- No Response: 67 students

Percent of Students

Student Satisfaction Graduation Questionnaire: 539 Students Responded
14. Did you feel more confident after the tutor helped you?

- Yes: 26
- No: 6
- No Response: 68

Percent of Students
15. Did you need to use Financial Aid Services while at ACCC?

- Yes: 62
- No: 33
- No Response: 5

Percent of Students
16. Did you receive the service that you required from Financial Aid?

Yes: 53
No: 9
No Response: 38

Percent of Students

Student Satisfaction Graduation Questionnaire: 539 Students Responded
17. Did you find the course content at ACCC adequate in preparing you for your future educational or employment goals?

Yes: 90
No: 3
No Response: 7

Percent of Students
18. Were you able to find employment as a result of your education at ACCC?

- Yes: 14
- No: 12
- Not Applicable: 68
- No Response: 7

Percent of Students

Student Satisfaction Graduation Questionnaire: 539 Students Responded
18. Were you able to find employment as a result of your education at ACCC?

If **yes, please provide:**

<table>
<thead>
<tr>
<th>18a. Employer Name</th>
<th>18b. Job Title</th>
</tr>
</thead>
<tbody>
<tr>
<td>Academy of Culinary Arts</td>
<td>Financial Specialist</td>
</tr>
<tr>
<td>ACMC</td>
<td>AA</td>
</tr>
<tr>
<td>ACMC</td>
<td>LPN</td>
</tr>
<tr>
<td>ACMC Mainland</td>
<td>Nurse</td>
</tr>
<tr>
<td>Arc of Atlantic County</td>
<td>Residential Assistant</td>
</tr>
<tr>
<td>Atlantic Cape Community College</td>
<td>Administrative Services</td>
</tr>
<tr>
<td>Atlantic Care</td>
<td>RN</td>
</tr>
<tr>
<td>Atlantic Medical Imaging</td>
<td>Aide</td>
</tr>
<tr>
<td>AtlantiCare Regional Medical Center</td>
<td>PCA; will be hired as RN.</td>
</tr>
<tr>
<td>AtlantiCare Regional Medical Center</td>
<td>RN</td>
</tr>
<tr>
<td>AtlantiCare Regional Medical Center</td>
<td>PCA</td>
</tr>
<tr>
<td>Atlantic-Cape Youth Advocate Program</td>
<td>Senior Advocate- Program Coordinator</td>
</tr>
<tr>
<td>Bluefin Bar and Grill</td>
<td>Head Chef</td>
</tr>
<tr>
<td>Borders</td>
<td>Cashier</td>
</tr>
<tr>
<td>Borgata</td>
<td>Receptionist</td>
</tr>
<tr>
<td>Borgata</td>
<td>Cook</td>
</tr>
</tbody>
</table>
EMPLOYMENT/TRANSFER INFORMATION

18. Were you able to find employment as a result of your education at ACCC?

If **yes, please provide:**

<table>
<thead>
<tr>
<th>18a. Employer Name</th>
<th>18b. Job Title</th>
</tr>
</thead>
<tbody>
<tr>
<td>Borgata</td>
<td>Front Desk Associate</td>
</tr>
<tr>
<td>Brass Monkey Café</td>
<td>Manager</td>
</tr>
<tr>
<td>Burdette Tomlin Hospital</td>
<td>Nurse</td>
</tr>
<tr>
<td>Caesars Atlantic City</td>
<td>Front Desk Representative</td>
</tr>
<tr>
<td>Cape May Police Department</td>
<td>S/O Class II</td>
</tr>
<tr>
<td>Church Street Christian School</td>
<td>Teacher's aide</td>
</tr>
<tr>
<td>Convenience Smoke Shop</td>
<td>Assistant Manager</td>
</tr>
<tr>
<td>Cooper Levenson Attorneys at Law</td>
<td>Paralegal Intern (paid)</td>
</tr>
<tr>
<td>Creale Café</td>
<td>Line Cook</td>
</tr>
<tr>
<td>Discovery Learning Center</td>
<td>Preschool Teacher</td>
</tr>
<tr>
<td>English Creek Academy</td>
<td>Preschool Teacher</td>
</tr>
<tr>
<td>Harrah's Atlantic City</td>
<td>VIP specialist</td>
</tr>
<tr>
<td>Harrah's Atlantic City</td>
<td>Teleservices Marketing supervisor</td>
</tr>
<tr>
<td>Harrah's Atlantic City</td>
<td></td>
</tr>
<tr>
<td>Hess and Shafer School</td>
<td>Substitute Teacher</td>
</tr>
<tr>
<td>Hollywood Country Club</td>
<td>Grill Cook</td>
</tr>
<tr>
<td>Hospitals</td>
<td>Respiratory Therapist</td>
</tr>
</tbody>
</table>

Student Satisfaction Graduation Questionnaire: 539 Students Responded
EMPLOYMENT/TRANSFER INFORMATION

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<thead>
<tr>
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<th>18b. Job Title</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hot Stuff Boutique</td>
<td>Manager - retailer</td>
</tr>
<tr>
<td>I own my own business.</td>
<td>Owner</td>
</tr>
<tr>
<td>Institute for Human Development</td>
<td>Primary Counselor</td>
</tr>
<tr>
<td>Insurance Agencies INC.</td>
<td>Filing Clerk</td>
</tr>
<tr>
<td>Lower Township Elementary</td>
<td>Substitute Teacher</td>
</tr>
<tr>
<td>Loyalton Assisted Living</td>
<td>Marketing Director</td>
</tr>
<tr>
<td>MBD Telemarketing</td>
<td>Computer Specialist</td>
</tr>
<tr>
<td>Middle Township Board of Education</td>
<td>Teacher's aide</td>
</tr>
<tr>
<td>Middle Township High School</td>
<td>Instructional Aide</td>
</tr>
<tr>
<td>Ocean City Police</td>
<td>Patrolman</td>
</tr>
<tr>
<td>Oceanside Charter School</td>
<td>Intervention</td>
</tr>
<tr>
<td>Oceanside Charter School</td>
<td>Intervention</td>
</tr>
<tr>
<td>Palmombo's Med Rite Pharmacy</td>
<td>Pharmacy Technician</td>
</tr>
<tr>
<td>Paris Caterers</td>
<td></td>
</tr>
<tr>
<td>Rutgers University</td>
<td></td>
</tr>
<tr>
<td>School districts</td>
<td>Substitute Teacher</td>
</tr>
</tbody>
</table>
EMPLOYMENT/TRANSFER INFORMATION

18. Were you able to find employment as a result of your education at ACCC?

If **yes, please provide:**

<table>
<thead>
<tr>
<th>18a. Employer Name</th>
<th>18b. Job Title</th>
</tr>
</thead>
<tbody>
<tr>
<td>Self-employed</td>
<td>Owner</td>
</tr>
<tr>
<td>Self-employed</td>
<td></td>
</tr>
<tr>
<td>Self-employed /American Greetings</td>
<td>Childcare Provider/Key Holder</td>
</tr>
<tr>
<td>Shore Memorial Hospital</td>
<td>RN</td>
</tr>
<tr>
<td>Shore Memorial Hospital</td>
<td>Dialysis Tech; Upon graduation-RN</td>
</tr>
<tr>
<td>Shore Memorial Hospital</td>
<td>Medical Librarian</td>
</tr>
<tr>
<td>Shore Memorial Hospital</td>
<td>Will be a registered nurse</td>
</tr>
<tr>
<td>Shore Memorial Hospital</td>
<td>RN</td>
</tr>
<tr>
<td>SJ Healthcare</td>
<td>Cook</td>
</tr>
<tr>
<td>State of New Jersey</td>
<td>Judiciary clerk 2</td>
</tr>
<tr>
<td>Staus Carpet and Upholstery Cleaning</td>
<td>Owner</td>
</tr>
<tr>
<td>Stone Harbor Country Club</td>
<td>Chef/cook</td>
</tr>
<tr>
<td>Susamma FO Chinese Restaurant</td>
<td>Front Chef</td>
</tr>
<tr>
<td>The before and after school program</td>
<td>Preschool Teacher</td>
</tr>
<tr>
<td>The Greenbriar V.Virginia, Whole Foods</td>
<td>Chef, team leader, culinary teacher</td>
</tr>
<tr>
<td>Tropicana Casino</td>
<td>Network Manager 2005</td>
</tr>
</tbody>
</table>
EMPLOYMENT/TRANSFER INFORMATION

18. Were you able to find employment as a result of your education at ACCC?

If **Not Applicable:**

18c. Please explain why:

- I was already working while attending ACCC.
- I already have a job.
- I am continuing school.
- I am going to be a nurse and need further education.
- I am just furthering my current job.
- I am not looking for employment now.
- I am still attending school.
- I am still going for another degree.
- I am still going to college elsewhere
- I am still working for the same employer.
- I am transferring to complete my BA
- I cannot get a job until I graduate.
EMPLOYMENT/TRANSFER INFORMATION

18. Were you able to find employment as a result of your education at ACCC?

If Not Applicable:

18c. Please explain why:

- I did not have a job.
- I did not try to find employment.
- I did not try to find employment.
- I did not try to find employment.
- I did not try to find employment.
- I did not try to find employment.
- I did not try to find employment.
- I go to school full time, no job.
- I had my job before attending ACCC and didn’t need to go to college.
- I have a job but it is not within my field.
- I have not graduated yet and plan on getting my bachelors.
- I have not sought out employment.
- I live in NC and already have a job.
- I was already employed prior to attending ACCC.
- I was already employed prior to attending ACCC.
EMPLOYMENT/TRANSFER INFORMATION

18. Were you able to find employment as a result of your education at ACCC?

If **Not Applicable:**
18c. Please explain why:

- I was already employed prior to attending ACCC.
- I work at a restaurant. My major is general studies.
- Not currently working.
- Not related
- Not yet
- Pending passing NCLEX RN license exam
19. Do you feel you are working in a field that compliments your education at ACCC?

Yes: 35
No: 14
Not Applicable: 37
No Response: 14

Percent of Students
20. Have you been accepted to another institution of learning?

Yes: 14
No: 86

Student Satisfaction Graduation Questionnaire: 539 Students Responded
20.a. Have you been accepted to another institution of learning?
If yes, please list name of the institution:

<table>
<thead>
<tr>
<th>Institution</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Atlantic County Healing Arts Institute</td>
<td>1</td>
</tr>
<tr>
<td>Atlantic County Institute of Technology</td>
<td>1</td>
</tr>
<tr>
<td>Bloomfield College</td>
<td>1</td>
</tr>
<tr>
<td>Camden County College</td>
<td>1</td>
</tr>
<tr>
<td>Centenary College</td>
<td>1</td>
</tr>
<tr>
<td>Coastal Carolina University</td>
<td>1</td>
</tr>
<tr>
<td>Drexel University</td>
<td>1</td>
</tr>
<tr>
<td>Edison College</td>
<td>1</td>
</tr>
<tr>
<td>Ho Chi Minh University of Science</td>
<td>1</td>
</tr>
<tr>
<td>Immaculate University</td>
<td>1</td>
</tr>
<tr>
<td>Interservice Physician Assistant Program</td>
<td>1</td>
</tr>
<tr>
<td>Jefferson University</td>
<td>1</td>
</tr>
<tr>
<td>Kean University</td>
<td>1</td>
</tr>
<tr>
<td>New Jersey Institute of Technology</td>
<td>1</td>
</tr>
<tr>
<td>Ramapo College of New Jersey, Rowan University</td>
<td>1</td>
</tr>
<tr>
<td>Rowan University</td>
<td>9</td>
</tr>
<tr>
<td>Rutgers University</td>
<td>6</td>
</tr>
<tr>
<td>The Richard Stockton College of New Jersey</td>
<td>36</td>
</tr>
<tr>
<td>Thomas Edison State College</td>
<td>2</td>
</tr>
<tr>
<td>Thomas Jefferson University</td>
<td>1</td>
</tr>
<tr>
<td>University of Maryland</td>
<td>1</td>
</tr>
<tr>
<td>University of Medicine and Dentistry of New Jersey</td>
<td>1</td>
</tr>
<tr>
<td>University of New Haven</td>
<td>1</td>
</tr>
<tr>
<td>USAF Air University: Community College of the Air Force</td>
<td>1</td>
</tr>
<tr>
<td>Wagner University</td>
<td>1</td>
</tr>
</tbody>
</table>
21. Please provide any additional comments that you may have concerning Atlantic Cape Community College.

ACCC has helped me in so many ways.
ACCC is a very good college. Especially for the former people. It is cheap and best for your Associate Degree.
ACCC provided a great education.
All communications classes are in Mays Landing. My classes were cancelled too many times.
As far as advising there needs to be more concern and assistance advising for future college plans and requirements.
Better parking, cheaper vending machines and cheaper lunch prices.
Bookstore and cafeteria need to be open for night classes!
Xxxx xxxx is an awesome advisor and wonderful professor.
New (Cape May County) campus is beautiful and very clean!! I LOVE IT!!
Faculty and administrative personnel failed to resolve a grievance I had against my professor. They did not adhere to the procedures prescribed in the student handbook.
Financial aid and business offices are very helpful.
Good college.
Good Education at a great price.
HAD A BLAST!
I think ACCC provides a good and fair education while accommodating everyone.
I am a member of the STARS program yet at least 2 times my entire schedule was dropped due to financial aid mix-ups. I don't understand how my classes can be dropped when I am guaranteed to have a paid tuition.
I am applying to college.
21. Please provide any additional comments that you may have concerning Atlantic Cape Community College.

I am hoping to attend Rowan.

I am very happy with the education that I have received here at ACCC.

I applied to Stockton.

I cannot express in words how satisfied I am and how happy I am with ACCC and my choice to go to school here! Thank you!

I did not feel the counseling services were very useful.

I enjoyed every moment of learning at ACCC. The professors are highly qualified.

I found the professors and counselors to be very supportive and informative. ACCC has helped me get a chance at higher education and a good experience for a 4 year school.

I have enjoyed attending this school. I think it is a great value and a good learning institution.

I have enjoyed my learning experience here at ACCC, one of my kids has started here.

I have not applied to another college yet, but I am sure that I will be accepted when I do.

I highly recommend xxxx xxxx as a counselor. She was a tremendous help!

I learned a lot here at ACCC.

I liked the small class feeling over the larger classes that I encountered at Rutgers prior to attending ACCC.

I live in Northern Atlantic County and commuted to Cape May for two semesters because it is such a great campus vs. Mays Landing. The Mays Landing campus needs to be upgraded.

I loved my time at ACCC.

I need to know what classes I have left to graduate.
21. Please provide any additional comments that you may have concerning Atlantic Cape Community College.

I think ACCC is an excellent school.
I thoroughly enjoyed my time here.
I was very pleased with the assistance provided by xxxx.
I would recommend having more of the common core classes available on an 8 week split term. Some classes are too drawn out at 16 weeks. I would also recommend scheduling more of the 200 level LIT classes on a more regular or more frequent interval.
If I can graduate in the spring, I will then apply to other colleges, but I need to know when I am graduating first. Thanks!
If possible, could they have more activities for the students, and could they have more classes available at the Cape May Campus.
It was a great experience.
It was the best decision that I have made in my entire life!
It would be beneficial to have a Stockton transfer knowledgeable person a the Cape May campus. I was given wrong misleading plain bad advice. As a result I had to drive to Mays Landing for counseling and advisement. The same is true for financial aid!
It would be nice if more courses were offered at this campus.
It’s been a great journey. I hope I am successful as well as all of the other students. Thank you all!
Xxxxx xxxx is one of the best teachers that I have ever had! She is the best.
Larger parking lot, maintenance of the vending machines, better cafeteria, flexible schedule.
Many of the counselors weren't good at helping me select my classes. I really did it myself. They signed me up for classes that I had already took and I had other problems as well. Should be looked into, so no one goes through this again.
21. Please provide any additional comments that you may have concerning Atlantic Cape Community College.

<table>
<thead>
<tr>
<th>Comment</th>
</tr>
</thead>
<tbody>
<tr>
<td>Math department needs some help.</td>
</tr>
<tr>
<td>Medical records lost was a pain to register for spring classes.</td>
</tr>
<tr>
<td>My advisor, xxxx xxxx made it possible for me to continue. I am not even at a novice stage when it comes to figuring anything out for school. So far I have truly enjoyed my experience even with online professors.</td>
</tr>
<tr>
<td>My experience here was wonderful. The teachers were all very capable and everyone was very helpful. I have been offered an opportunity to teach culinary at the county college near my home in FL and I need to finish up my AA degree by May.</td>
</tr>
<tr>
<td>No comments</td>
</tr>
<tr>
<td>No comments</td>
</tr>
<tr>
<td>Please let me know what courses I will need to complete in order to graduate.</td>
</tr>
<tr>
<td>Xxxx xxxx was a great advisor, I would recommend him to anyone.</td>
</tr>
<tr>
<td>Xxxx has been the only one in 6 years that has helped me and that was only this past January; otherwise the school is very unorganized.</td>
</tr>
<tr>
<td>Thank you.</td>
</tr>
<tr>
<td>Thank you for all of your great help!</td>
</tr>
<tr>
<td>Thank you for giving me knowledge.</td>
</tr>
<tr>
<td>Thank you to Dr. xxxx, Dr. xxxx, Dr. xxxx, Dr. xxxx and the amazing staff in enrollment services, registration, etc…</td>
</tr>
<tr>
<td>Thank you!</td>
</tr>
<tr>
<td>Thank you!</td>
</tr>
<tr>
<td>Thank you!</td>
</tr>
</tbody>
</table>
21. Please provide any additional comments that you may have concerning Atlantic Cape Community College.

Thank you!
Thanks for all of your help and support.
The college really needs a tutor for CISM classes!!!
The college should offer a degree in marketing.
The new campus is a little late but it is a great thing!
The nursing department needs more instructors! Other area colleges with the same class load have at least more instructors. Lab facilities help the RN students a great deal.
The nursing program clinical should be offered at night as well as in the morning. Students who work during the day would have to sacrifice their jobs in order to move forward with their careers. It is not fair.
The professors were very helpful.
The xxxx rep at Mays Landing campus was very difficult to get in touch with on several occasions. She failed to respond to voicemail/fax request. Problem was taken care of by Cape May campus submitting forms.
There should be more seating for nursing.
To counselors: please inform the student when classes don't transfer.
Xxxx representative has been hard to contact and return calls are few.
West LAE for paralegal students and other computer legal programs.
Wonderful experience
You should offer more courses at the Cape May County campus.
You should offer more courses at the Cape May County campus.